



BDC Connect

Take Every Call, Make Every Appointment

BDC Connect, DPS' real-time appointment scheduling service, answers your calls and makes the appointment. Our highly trained, professional and courteous attendants will man your phones throughout the day. With our help, you can give customers your undivided attention, improve customer service, and increase sales.

BDC Connect Saves Time and Resources

- ✔ Every call is recorded
- ✔ Hot call transfer (to and from)
- ✔ Auto-attendant compatible

BDC Connect Agents are Experienced

- ✔ Proficient with XTime interface
- ✔ Professional and courteous
- ✔ Bilingual agents

BDC Connect is the essential, appointment scheduling service working seamlessly with your online scheduling system and transparent to your customers. Appointments are transferred right into your dealer management system, real time. There's no interruption and no lost appointments.

3 appointment calls
missed per day

costs you up to

\$750

a day

which equates to nearly

\$200,000

in missed revenue
a year.

For more information: Call DPS at (800) 998-2910 or email DPSSales.com